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## Campus Development

### INFRASTRUCTURE AND FACILITIES

#### Completion of "Inspiration Building", the New Campus Building

The new campus building, whose construction started in 2002, has officially been named the "Inspiration Building". Its construction work will be completed in September 2003, providing better educational and recreational facilities for students and lecturers.

The "Inspiration Building", located at the foot of Mong-Há Hill, occupies an area of about 1,391 m<sup>2</sup>, with a total building area of around 5,653 m<sup>2</sup>. It has four storeys and one subterranean level. Facilities include: 17 classrooms, an auditorium with 270 seats, a multi-functional court, a squash court, a registry, a conference room, academic staff offices, a recreation area and a car park for 38 motor vehicles, among other facilities.

#### Enlargement of "Windows Cafeteria" and Library

To cope with the development of the Institute, other facilities have also been added and improved gradually so as to meet the need of the increasing number of students and teaching staff. Since the old "Windows Cafeteria" has long been failing to deal with hundreds of users a day, extension work has been carried out during the summer vacation with the assistance of the Direcção dos Serviços de Solos, Obras Públicas e Transportes (Lands, Public Works and Transport Bureau). The new cafeteria has a total area of about 1,034 m<sup>2</sup> and will be able to accommodate around 300 users and become one of the major training units of IFT and providing students with more practical opportunities. The enlargement work is expected to be completed by the end of 2003.

The extension also includes integrating the original "Windows Cafeteria" with the library building, making it the upper floor. The upper and lower storeys of the library will then be connected with each other by a staircase. The total area will be increased from 231 m<sup>2</sup> to 416 m<sup>2</sup>, being able to accommodate more users.

#### Enhancement of Safety System

Following the opinions of the Corpo de Bombeiros (Fire Brigade), a succession of fire prevention facilities have been installed for the safety sake of students, staff and guests.

### INFORMATION TECHNOLOGY SERVICES

#### IFT Portal

The establishment of IFT portal will enhance contacts between students, lecturers, Registry and graduates, consequently increasing the efficiency of pedagogic work. IFT does not only provide a concrete and fully-equipped educational environment, but also a virtual and all-weather communication channel. Teaching and learning will no longer be confined inside the classroom.

#### Campus Smart Card

The Smart Card System has been in use for more than one year. Its number of users and coverage keep on growing. The Institute will continue to enhance this system by strengthening its functions. A punch card machine

and a car park access control system have been installed in the new campus building. In addition, a self-service add value machine has been acquired, enabling users to add value to their smart cards by themselves during non-office hours. E-purse is being driven to its full popularisation, striving for the building up of an intellectualised e-campus.

### **Network Infrastructure**

A data centre with standard security facilities (including fire and water leakage detection systems) has been newly established in the Institute. All computer servers and the PABX system have been moved there for better data security. Furthermore, in order to raise the bandwidth of the whole network so as to cope with the increasing IT development of IFT, the network backbone was laid once again. The bandwidth of the entire campus network has been upgraded to 1Gbps. At the same time, the bandwidth of the Internet leased line has been raised to 1Mbps to avoid any congestion problem of the portal.

## **MULTIMEDIA LIBRARY SERVICE**

To conclude the performance of last year, IFT Multimedia Library had made changes and improvements in different aspects including service hours, collections and facilities, in order to enable users to fully utilise the resources of the library.

### **Prolonged Library Service Hours**

To cope with users' needs, the service hours of the library on weekdays had been prolonged as follows:

Monday to Friday	09:00-21:30
Saturday	10:00-18:00
Sundays and Public Holidays	closed

### **Publication of IFT Library Handbook**

With the publication of "The Handbook of IFT Multimedia Library", users can have a better understanding of the aim, rules and other services of the library.

### **Participation in "Performance Pledge" Project**

To ensure the service quality is up to a certain standard, the library had participated in the "Performance Pledge" project carried out by the Macao SAR Government, dedicating to providing users with services of high quality.

### **Advancement in Library Service**

This year, IFT Multimedia Library has made the following improvements and changes:

#### **Enrichment of library collection**

In order to operate in coordination with the future development of the Institute, apart from a sustainable growth of collections in tourism and hospitality management, the library had also purchased a wide range of education and management titles so as to meet the demand of teaching staff. In 2002/03, the overall collection of books in the library was increased by 6% which made up a total of 14,150 volumes, while the non-printed materials also had an increase of 24%.

Besides, with the support of two international organisations, UNESCO and the World Bank, the library was granted their publications. These reference materials have been placed in special corners.

## **Upgrading of Library System**

The new library system "HORIZON" was launched officially. With this system, users can browse the online library catalogue through the Internet. They themselves can also place renewals, make reservations and retrieve personal library accounts. This system really saves time, bringing more convenience to the users.

## **New Subscription to EBSCOhost Databases**

In order to adapt to the teaching and research demands of the Institute, the library had subscribed to a teaching and research related database "EBSCOhost - Academic Search Elite and Business Source Premier".

The Academic Search Elite database contains full text for over 1,550 journals, some of which can even date back as far as 1950. The Business Source Premier database is, at present, the most comprehensive full text business database. It provides nearly 3,110 journals covering all subject areas related to business in the world. Both databases are updated on a daily basis via EBSCOhost.

## **Improvement of Facilities**

When doing projects and research, some users need to download a great amount of information from the Internet for reference. However, the limited space in a floppy disk cannot hold so much information. With the assistance of the Information Technology Team, CD-writers were installed, last year, in some computers inside the library, allowing users to put a great deal of information in a CD and thus facilitating their learning.

## **Statistics on the Collections of the Library in Year 2002/03**

Items	Total
Collections	
Books	14,150
Audio materials	300
Visual materials	420
CD-ROMS	320
Periodicals	
Printed	143
Online accessible	5,335
Database*	7
Tourism and Cultural Information of Different Countries (by the number of regions)	67

- \* Existing databases include Emerald Intelligence and Full text database, ICCA Corporate Database, ICCA Association Database, EBSCO Database, WTO Tourism Statistics Database, Hong Kong Tourism Board Research and Statistics Database and IFT Tourism News Database.

## **Statistics on Visitors**

Number of visitors	150,685
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