

UPGRADING AND IMPROVEMENT OF FACILITIES

Ever since several large hotels and casinos started to operate, there has been a greater demand for F&B human resources in Macao. To respond to this appeal from the industry and society, our F&B courses strived to be more professionally designed. To cope with this need, besides purchasing different types of F&B equipment during summer holidays, the Institute enlarged the Wine & Tea Classroom for wine and tea courses. Inside the classroom, there is a window display for different types of wine and tea, and the relevant wine glasses and tea utensils for teaching purposes.

Additionally, in order to attract more guests to patronise our Educational Restaurant, and enrich the training and practical experience of students, upgrading and improvement of the facilities and environment in the Educational Restaurant has also been carried out. This includes building a new VIP room with glass walls, a window wine cellar, an alfresco area and enlarging the greenery area surrounding the Restaurant.

INFORMATION TECHNOLOGY SERVICES

Campus Network Infrastructure Upgrade

To cope with the rapid expansion of IFT and continue with the e-Campus project, the campus network infrastructure was entirely upgraded. With the newly installed high level core network switches, the network bandwidth and the network security were enhanced. Wireless network has been extended almost to the whole campus. Staff and students can access internet at anytime, from anywhere within the campus.

e-Services

The Institute started to digitise its administration procedures three years ago. Different e-Services were in place, such as student registration, enrolment, course evaluation and teachers submitting class summary, student attendance record. From 2006/07, IFT can recruit students through the Web and current students can apply for transcripts and testimonials online. These eServices increased the efficiency of our administration.

MULTIMEDIA LIBRARY SERVICE

The establishment of Inter-Library Loan

In order to enrich library resources and enhance a better research support for end-users, IFT Library has cooperated with other higher institutions of Macao in establishing Inter-Library Loan Services.

Advancement in Library Service

To cope with the rapid development of the Institute, the Library has been increasing the collection of different kinds of books and documentations to support teaching and research. A new DVD collection is available which provides a higher quality audio-visual service to end-users.

Statistics on the collections of the library in the year 2005/06

Items	Total
<i>Collections</i>	
Books	15,454
Audio Visual materials	1,077
CD-ROMS	894
<i>Periodicals</i>	
Printed	115
Online accessible (full text)	5,438
Database*	5
<i>Tourism and Cultural Information of Different Countries (by the number of regions)</i>	67

* Existing databases include: EBSCOhost Database, Science Direct, WiseNews, Hong Kong Tourism Board Research & Statistics Database and IFT Tourism News Database.